FACELESS

Change of Name in DL

Applicant Side:

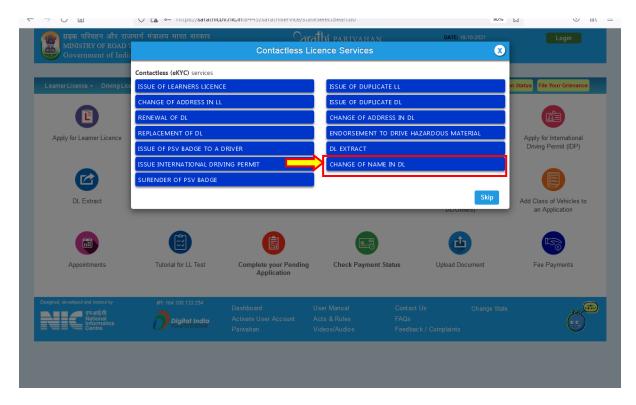
- 1. Application submission through Aadhar e-KYC authentication
- 2. Upload Documents- Driving License, Proof of name change
- 3. Fee payment

RTO Side:

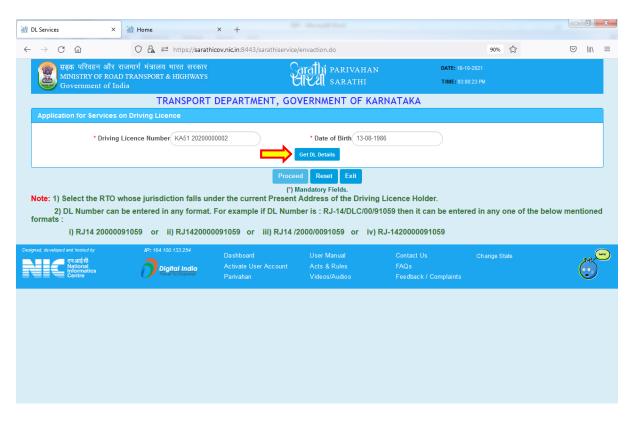
- 4. Scrutiny (Online Document Verification by RTO/ARTO/SUPDT)
- 5. DL Approval Applicant will receive the SMS alert after the approval
- 6. DL Print
- 7. DL KMS
- 8. DL Dispatch (Manual)

Change Of Name in DL Application Procedure:

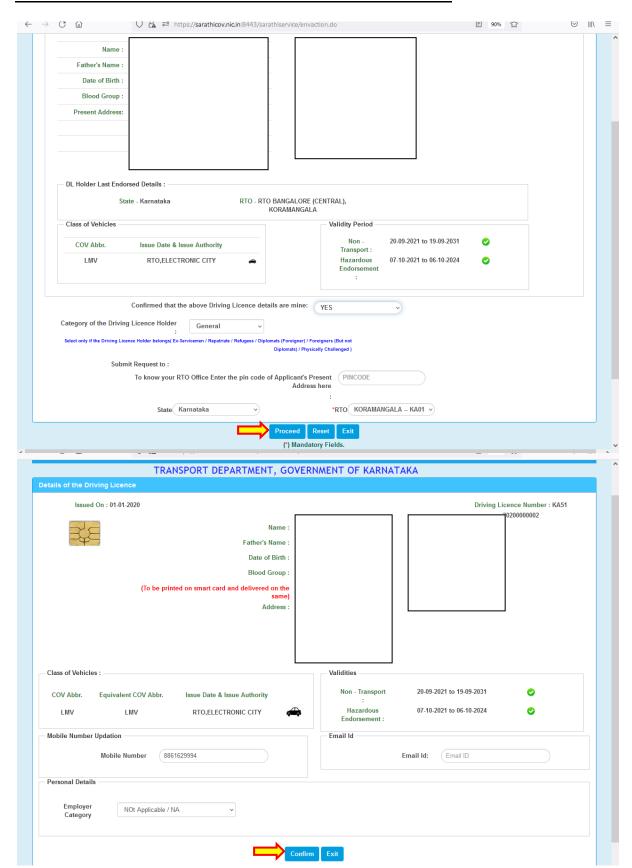
1. Application Submission Through e-KYC:



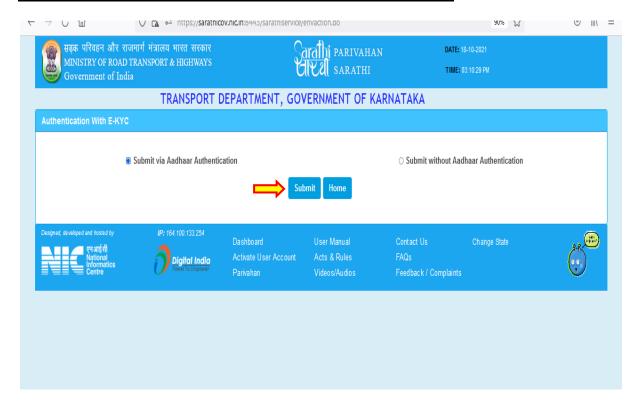
Enter DL number and DOB:



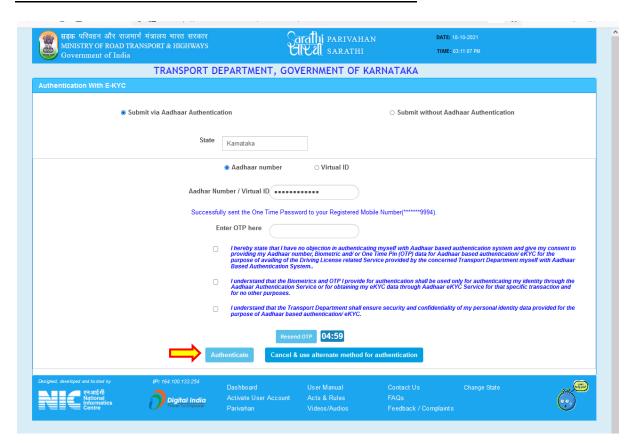
DL details will be fetched from the Sarathi Portal:



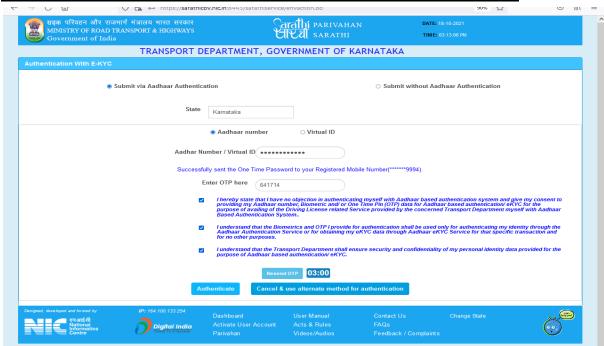
Select Aadhar Authentication for Faceless service



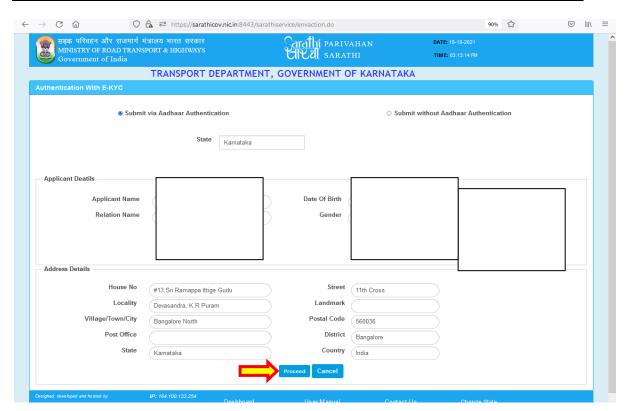
Enter the Aadhar Number and Generate OTP:



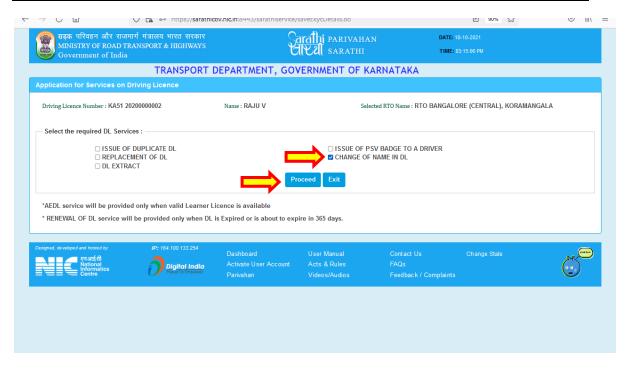
Enter the received OTP and click on "Authenticate" button:

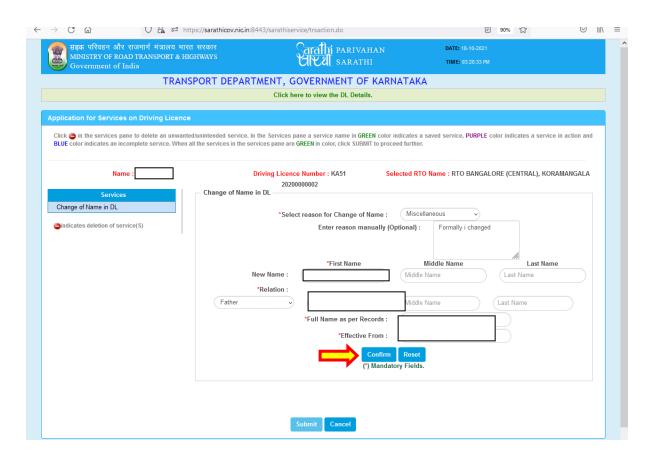


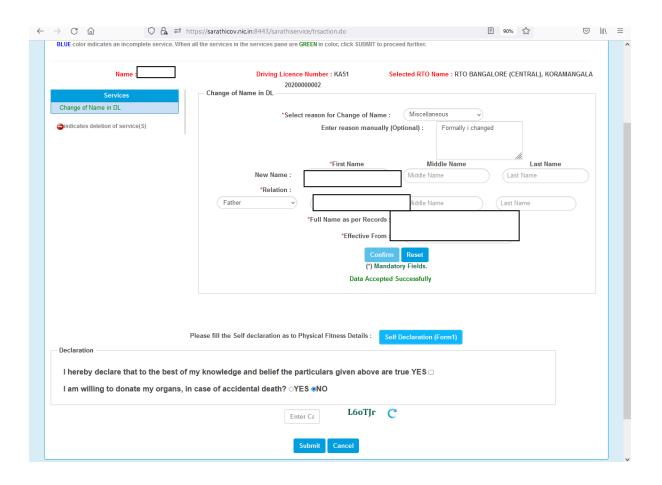
Aadhar details will be fetched from Aadhar portal then click on "Proceed"

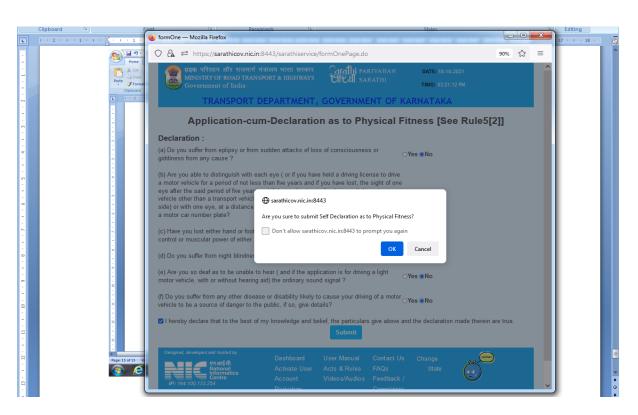


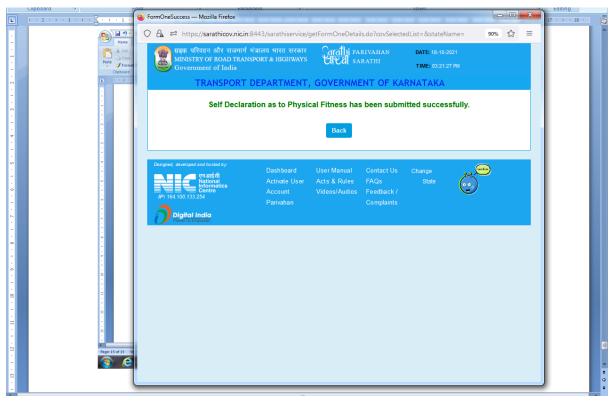
Select the change of Name in DL service from the list of services and click on "proceed"

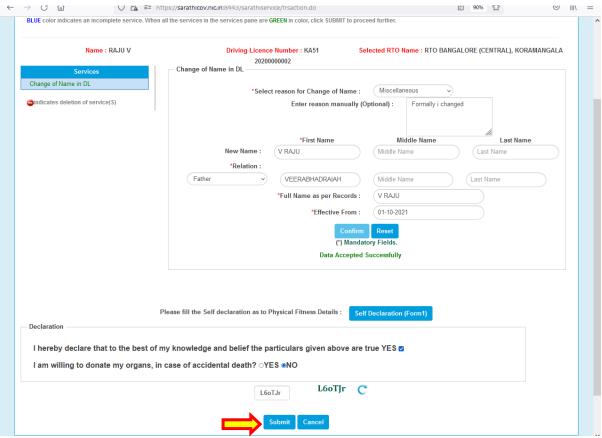




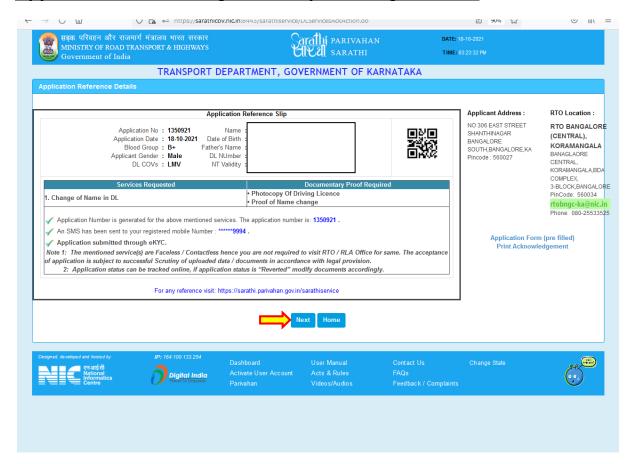




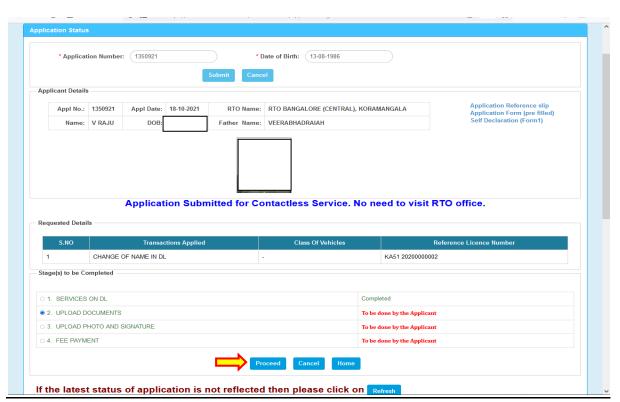




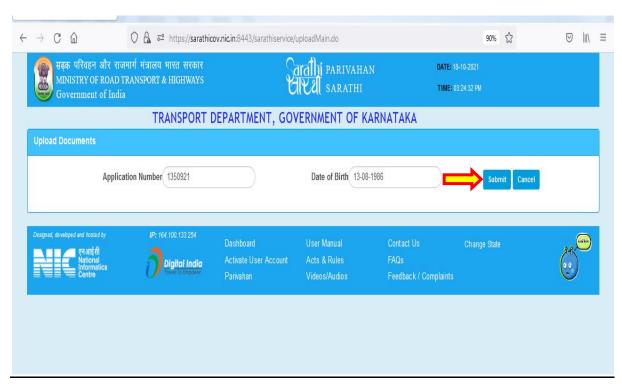
Application acknowledgement slip will be generated

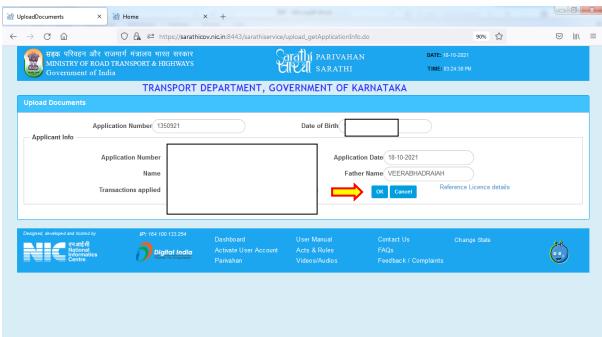


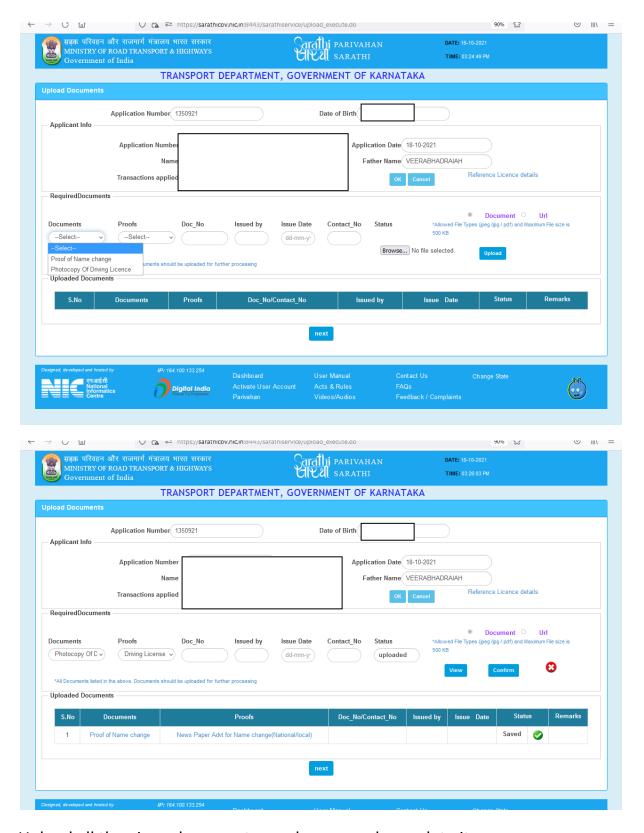
2. Upload Documents:



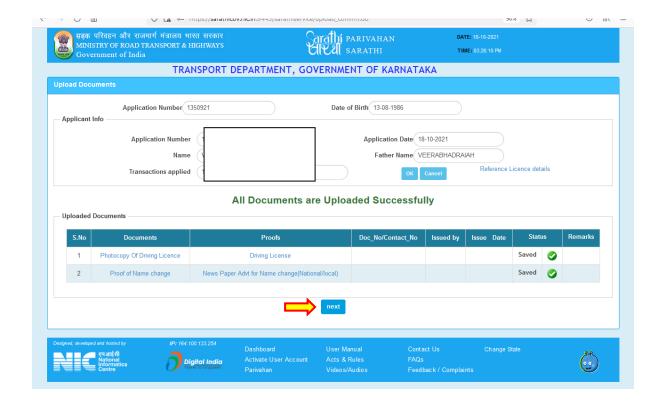
Enter application number and DOB:



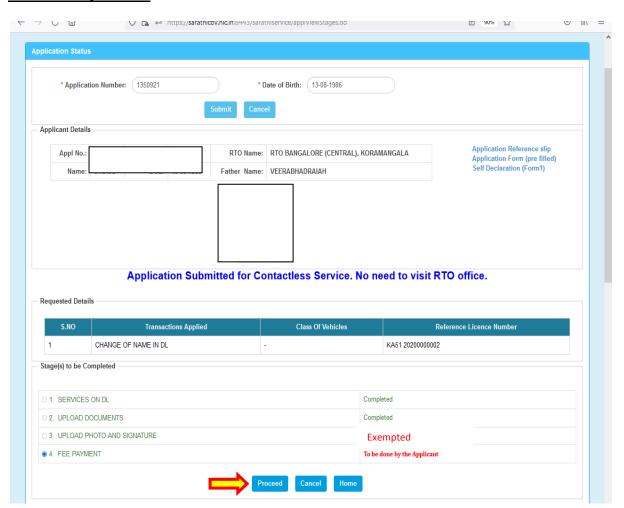


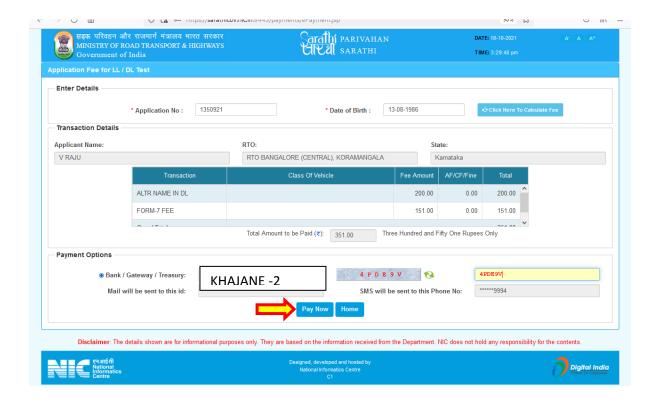


Upload all the given documents one by one and complete it.



3. Fee Payment:











Please ensure the following before logging in

- URL address on the address bar of your internet browser begins with "https"; the letter 's' at the end of
- "https" means 'secured'.

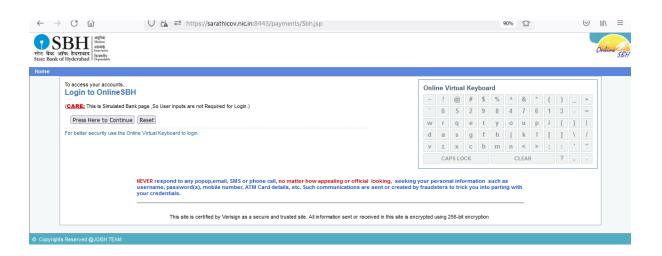
 Look for the padlock symbol either in the address bar or the status bar (mostly in the address bar) but
- not within the web page display area. Verify the security certificate by clicking on the padiock.

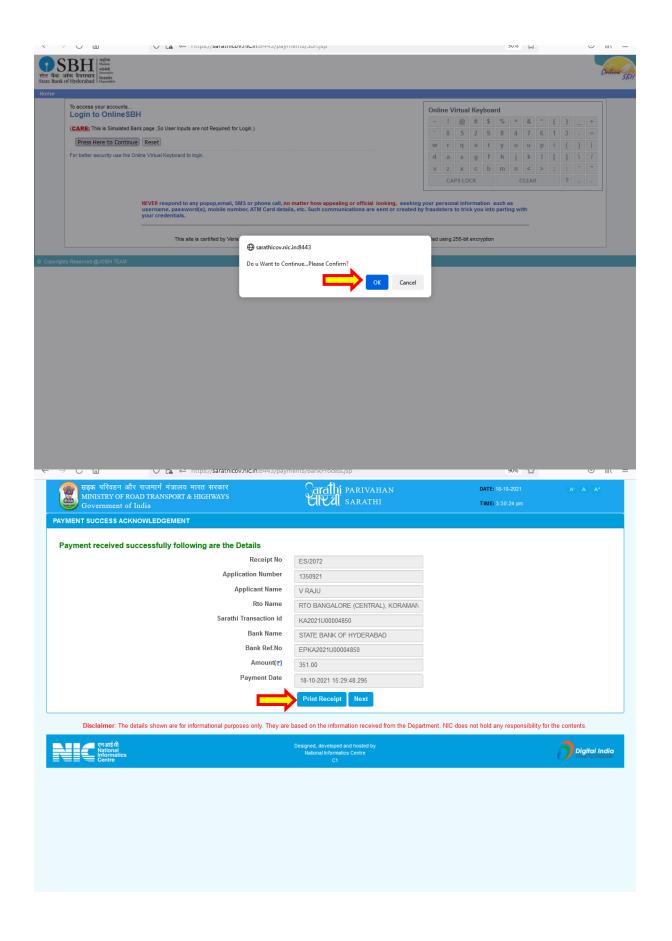
 The address bar has turned to green indicating that the site is secured with an SSL Certificate that meets the Extended Validation Standard (Available in E 70 and above, Mozilla Firefox 3.1 and above, Opera 9.5 and above, Safari 3.5 and above, Google chrome).
- . Do not enter login or other sensitive information in any pop up window

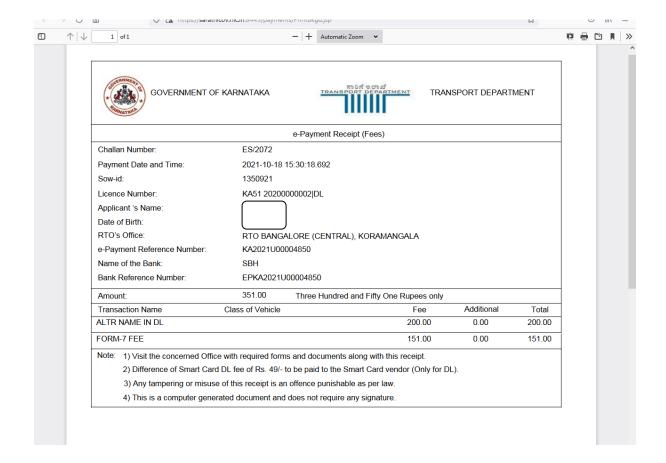
Beware of Phishing attacks

- Phishing is a fraudulent attempt, usually made through email, phone calls, SMS etc seeking your personal and confidential information.
 State Bank or any of its representative never sends you email/SMS or calls you over phone to get your
- personal information, password or one time SMS (high security) password. Any such e-mail/SMS or phone call is an attempt to fraudulently withdraw money from your account through internet Banking. Never respond to such email/SMS or phone call. Please report immediately on report_phishing@sbi.co.in if you receive any such email/SMS or Phone call. Please lock your user access immediately, if you have accidentally revealed your credentials, to lock









RTO Side:

4. Scrutiny:

Uploaded Document and application verification will be done at office

5. DL Approval:

RTO/ARTO will approve this application after the verification completed. And Applicant will get the SMS alert after the approval.

- 6. DL Print -Will be done at RTO office
- 7. DL KMS Will be done at RTO office
- 8. DL Dispatch (Manual) Delivery will be done through Postal Department